

Complaints to the BBC

This fortnightly report for the BBC complaints service shows for the periods covered

the number of complaints about programmes and those which received more than 100 at Stage 1 (Audience Services) findings of subsequent investigations made at Stage 2 (by the Executive Complaints Unit) and the percentage of all complaints dealt with within the target period for each stage

NB: Figures include, but are not limited to, editorial complaints and are not comparable with complaint figures published by Ofcom about other broadcasters which are calculated on a different basis. The number of complaints received is not an indication of how serious an issue is.

Stage 1 complaints

Between 1 - 14 March 2021, BBC Audience Services (Stage 1) received a total of 1,047 complaints about programmes. 1,047 complaints in total were received at Stage 1.

BBC programmes which received more than 100 complaints during this period:

Politics Live	BBC Two	01/03/2021	Inappropriate to discuss 'Should Jews Count as an Ethnic Minority?'	104
Why Is Covid Killing People of Colour?	BBC One	02/03/2021	Felt the premise of the programme was racist/incorrect to claim racism explains health inequality.	185
Politics Live: The Budget	BBC Two	03/03/2021	Bias in favour of Rishi Sunak.	150
Breakfast	BBC One	08/03/2021	Guest's views on the Royal Family felt to be offensive or biased against them.	192

Breakfast	BBC One	13/03/2021	Bias against the Royal Family.	123
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92% of all complaints dealt with between

