Complaints to the BBC
This fortnightly report for the BBC complaints service
1 shows for the periods covered: x the number of complaints about programmes and those which received more than 100
2 at Stage 1 (Audience Services); x findings of subsequent investigations made at Stage 2 (by the Executive Complaints Unit)3; x the percentage of all complaints dealt with within the target periods for each stage.
NB: Figures include, but are not limited to, editorial complaints, and are not comparable with