

Complaints to the BBC

This fortnightly report for the BBC complaints service¹ shows for the periods covered:

American History's Biggest Fibs with Lucy Worsley	BBC Two	01/08/20	Lucy Worsley's use of N-word in repeat of programme.	417
The Next Step	CBBC	22/07/20	Unhappy that Jude and Cleo were shown kissing.	153

80% of all complaints dealt with between 20 July – 02August 2020 received an initial response within the stage 1 target period of 10 working days.

Recent BBC public responses to significant complaints at Stage 1 are published at:
<https://www.bbc.co.uk/contact/complaints/recent-complaints>

Stage 2 complaints – Executive Complaints Unit (ECU)

The Executive Complaints Unit made 11

