

Complaints to the BBC

This fortnightly report for the BBC complaints service¹ shows for the periods covered:

- the number of complaints about programmes and those which received more than 100² at Stage 1 (Audience Services);
- findings of subsequent investigations made at Stage 2 (by the Executive Complaints Unit)³;
- the percentage of all complaints dealt with within the target periods for each stage.

NB: Figures include, but are not limited to, editorial complaints, and are not comparable with complaint figures published by Ofcom about other broadcasters (which are calculated on a different basis). The number of complaints received is not an indication of how serious an issue is.

Stage 1 complaints

Between 16 – 29 March 2020, BBC Audience Services (Stage 1) received a total of complaints about programmes. complaints in total were received at Stage 1.

The Andrew Marr Show	BBC One	01/12/2019	Bias in interview with the Prime Minister x6	Not upheld
The News Quiz	Radio 4	18/10/2020	Objected to joke about Jeremy Corbyn	Not upheld
PM	Radio 4	03/10/2019	Offensive to link Islam with recent French killings	Not upheld
The Nolan Show	Radio Ulster	09/12/2019	Vendetta against the DUP	Not upheld
BBC News (1pm)	BBC One	23/11/2019	Clip of Boris Johnson on misleadingly edited	Not upheld
UK Leaves the EU	BBC News Channel	31/01/2020	Alleged racism	Not upheld
Have I Got News for You	BBC One	13/12/2019	Anti-Conservative bias	Not upheld
Have I Got News for You	BBC One	20/12/2019	Anti-Labour bias	Not upheld
Have I Got News for You	BBC One	20/12/2019	Anti-Corbyn bias	Not upheld
Question Time	BBC One	20/02/2020	Gave platform for racist statements	Not upheld

100% of complaints (15 out of 15) dealt with between 16 – 29 March 2020 received a response within the target time.