

Complaints to the BBC: November 2011

The BBC answered just over **17,000** complaints from the audience in November 2011. These ranged from a small number of complaints about alleged breaches of editorial guidelines through to a much larger collection of views about programme content and services.

Jeremy Clarkson's comments on The One Show on 30 November attracted complaints from viewers this month.

There were complaints about an exchange between two of the judges on Strictly Come Dancing on 12 November from viewers who felt the language and tone was inappropriate. We also continued to receive complaints about a performance by one of the contestants on which originally aired in October from viewers who felt part of the dance routine was too suggestive for a family show.

Finally, changes to the homepage at bbc.co.uk led to complaints from some users of the site who were disappointed with its new look.

The BBC's responses to some recent issues can be read on the [BBC Complaints website](#).