

Complaints to the BBC: May 2014

The BBC answered almost **19,000** complaints from the audience during May 2014. These ranged from a small number of complaints about alleged breaches of editorial guidelines through to a much larger collection of views about programme content and services.

We received complaints from some people that a leaked video showed Jeremy Clarkson allegedly using racist language whilst filming untransmitted Top Gear material, followed by a greater number that the BBC had over-reacted and