

Complaints to the BBC: June 2010

The BBC answered just over **16,400** complaints from the audience in June 2010. These ranged from a small number of complaints about potentially serious breaches of editorial guidelines through to a much larger collection of views about programme content and services.

The crowd's use of vuvuzelas during World Cup matches attracted complaints. BBC Sport were able to make adjustments to the sound level and there was a reduction in complaints.

Some viewers also contacted us regarding the quality of the commentary of World Cup matches, but no single commentator was responsible for the total volume of these complaints.

Complaints were received of alleged bias in coverage across a number of News reports and programmes of the Israeli Defense Force's attack on the Gaza Freedom Flotilla. These complaints included claims of both perceived pro-Israeli and anti-Israeli bias.

Changes to the line up of professional dancers for the forthcoming series of Strictly Come Dancing prompted complaints.

The BBC's responses to some recent issues can be read on the [BBC Complaints website](#).