

Complaints to the BBC: January 2011

The BBC answered over 29,000 complaints from the audience in January 2011. These ranged from a small number of complaints about alleged breaches of editorial guidelines through to a much larger collection of views about programme content and services.

We received a high volume of complaints from people unhappy with a storyline in EastEnders involving the death of Ronnie Branning's baby and subsequent swapping with Kat Moon's child.

Complaints were received from people who were unhappy with the decision to kill off a character in the 60th anniversary episode of The Archers or who felt that the episode had been of poor quality in 2011.
