

Complaints to the BBC: January 2010

The BBC answered just over 18,000 complaints from the audience in January 2010. These ranged from a small number of complaints about potentially serious breaches of editorial guidelines through to a much larger collection of views about programme content and services.

The Chris Evans BBC Radio 2 Breakfast Show attracted complaints from listeners who felt that the new presenter was not a suitable replacement for Terry Wogan.

Some viewers were unhappy that Jam & Jerusalem is not being recommissioned, with many saying that they had enjoyed it and wanted it to continue.

There were also complaints about the episode of Doctor Who on January 1 2010, where the Doctor made a comment regretting he was still not ginger, when referring to his hair colour. Complainants misinterpreted this to be derogatory towards those with red hair, although it was not intended this way.