

Editorial Complaints to the BBC, February and March 2005

The BBC handled over 17000 editorial complaints in the first two months of the new complaint handling arrangements. These ranged from a small number of complaints about potentially serious breaches of editorial guidelines through to a much larger collection of views about programme content and scheduling.

Key themes which emerged included:

Offence : The controversy about **Jerry Springer : The Opera** continued into February and accounted for 1.5m complaints (about potential)