

Complaints to the BBC: December 2009

The BBC answered just over **17,000** complaints from the audience in December 2009. These ranged from a small number of complaints about potentially serious breaches of editorial guidelines through to a much larger collection of views about programme content and services.

The 17 December edition of 5 Live Breakfast attracted complaints from listeners who felt that light hearted remarks by the presenter encouraged people to buy a single by an X-Factor contestant at the expense of other acts competing for the Christmas No. 1.

Some viewers disagreed with the outcome of The Restaurant claiming that the two winners were not the best competitors.

There were also complaints about the outcome of the public vote on the 12 December edition of Strictly Come Dancing this month.

The BBC's responses to some recent issues can be read on the [BBC Complaints website](#).