

COMPLAINTS TO THE BBC: August 2009

The BBC answered just over 13,000 complaints from the audience in August 2009. These ranged from a small number of complaints about potentially serious breaches of editorial guidelines through to a much larger collection of views about programme content and services.

The main issues were as follows:

The decision to replace judge Arlene Phillips with former competition winner Alesha Dixon for the new series of Strictly Come Dancing prompted complaints.

Some viewers felt the edition of Top Gear on 2 August featuring a spoof TV advert was too violent and inappropriate to be shown.

Complaints were received from viewers disappointed that Moto GP coverage was not extended beyond the advertised time on the BBC Red Button on 30 August to show the end of the race.

Some people were unhappy that the BBC asked presenter George Alagiah to step down from his role as Patron of The Fairtrade Foundation.

The BBC's responses to some recent issues can be read on the [BBC Complaints website](#).